

Troubleshooting

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Help! There was an update and my system doesn't boot!

Artix is a "rolling release" distribution. Although unlikely, sometimes an updated package will not work. If it is a critical system package, for example glibc, it can cause the system to become unbootable on next boot. Most often, however, failure to boot will be caused by user misconfiguration.

It is a VERY good idea to have **pacman-static** installed in your system. That way, you can repair almost anything without having to resort to external help, i.e. a live ISO. You can get **pacman-static** from our [\[universe\] repository](#) or the [AUR](#).

First thing to do in such a case is to have a bootable medium, or obtain an Artix Live ISO image and create the bootable medium. You can download fresh ISO images from the [Download](#) page. Boot from the ISO, open the terminal (or just login into a live system if using a base ISO), and login as user *artix* with the password *artix*. You can then inspect what media are recognized by the kernel by using the command

```
lsblk -f
```

For example

NAME	FSTYPE	FSVER	LABEL	UUID	FSAVAIL	FSUSE%	MOUNTPOINTS
------	--------	-------	-------	------	---------	--------	-------------

```

fd0
loop0  squashfs 4.0                                0    100%
/run/artix/sfs/livefs
loop1  squashfs 4.0                                0    100%
/run/artix/sfs/rootfs
sda
└─sda1 vfat      FAT32 NO_LABEL                      74EC-8A05
└─sda2 ext4      1.0                                5fd4dc34-1f6f-49aa-ab2f-80669d374369
sr0    iso9660    ARTIX_202107  2021-07-25-19-06-42-00  0    100%
/run/artix/bootmnt

```

Here, `/dev/sda2` is the ext4 partition holding the root filesystem. From there, you can try to mount your root system by using the commands

```

su          # If asked, use the password "artix"
mount /dev/sda2 /mnt

```

and modify any needed files by accessing them under `/mnt`, for example

```

vi /mnt/etc/pacman.conf

```

If pacman isn't working in the installed system, here you can also download any needed Artix packages by using programs preinstalled in LiveISO, such as `curl` or `scp`. You can also temporarily install any other programs you need to recover, say, `wget` in the live environment with `pacman -Sy wget`. Afterwards, you can chroot to a mounted system by using the command

```

artix-chroot /mnt

```

Any subsequent commands in that terminal will be carried out as though issued on the root filesystem from the hard disk. For example, you can type

```

pacman -U /path/to/package_name.tar.zst

```

to install the manually downloaded file, or just

```

pacman -Syuu

```

to update your system.

LiveISO doesn't boot, showing black screen after GRUB

Things to try:

- Activate UEFI mode in BIOS setup.
- Disable "Fast/Secure Boot" in BIOS setup.
- Add `nomodeset` to the kernel command line.
- My computer boots to a black screen, what options do I have to fix it?

Updating icu/ncurses/whatever breaks a ton of packages

Make sure you have the correct repositories activated in `/etc/pacman.conf`. Testing `[gremlins]` repositories should be disabled by default. If you want to use them, you should also uncomment `[testing]` from Arch. These **must** be above all other repositories. **Note:** `[gremlins]` is Artix equivalent of Arch `[testing]`

```

#[gremlins]
#Include = /etc/pacman.d/mirrorlist

```

```
#[galaxy-gremlins]
#Include = /etc/pacman.d/mirrorlist
#[lib32-gremlins]
#Include = /etc/pacman.d/mirrorlist

[system]
Include = /etc/pacman.d/mirrorlist
[world]
Include = /etc/pacman.d/mirrorlist
[galaxy]
Include = /etc/pacman.d/mirrorlist
# If you want to run 32 bit applications on your x86_64 system,
# enable the multilib repositories as required here.
[lib32]
Include = /etc/pacman.d/mirrorlist
```

Since we still depend on some of Arch packages from [extra] and most of [community], some version mismatches during updates and until we fully sync may cause problems. In such case, enabling temporarily the testing repositories might just give you the right package to fix your situation.

The list below might not be updated, always check the [Gitea repository](#).

```
##
## Artix Linux repository mirrorlist
## Generated on 2022-03-25
##

# Artix mirrors

## Europe
Server = https://mirrors.dotsrc.org/artix-linux/repos/$repo/os/$arch
Server = http://ftp.ntua.gr/pub/linux/artix-linux/$repo/os/$arch
Server = https://mirror.netcologne.de/artix-linux/$repo/os/$arch
Server = https://ftp.cc.uoc.gr/mirrors/linux/artixlinux/$repo/os/$arch
Server = https://quantum-mirror.hu/mirrors/pub/artix-linux/$repo/os/$arch
Server = https://ftp.sh.cvut.cz/artix-linux/$repo/os/$arch
Server = https://artix.unixpeople.org/repos/$repo/os/$arch
Server = https://artix.cccp.io/$repo/os/$arch
Server = https://mirror.linux.pizza/artix-linux/$repo/os/$arch
Server = http://mirrors.redcorelinux.org/artixlinux/$repo/os/$arch
Server = https://mirror.one.com/artix/$repo/os/$arch
Server = https://mirror.pascalpuffke.de/artix-linux/$repo/os/$arch
Server = https://artixlinux.qontinuum.space/artixlinux/$repo/os/$arch
Server = https://ftp.ludd.ltu.se/mirrors/artix/$repo/os/$arch
Server = https://ftp.uni-bayreuth.de/linux/artix-linux/$repo/os/$arch
Server = https://ftp.halifax.rwth-aachen.de/artixlinux/$repo/os/$arch
Server = http://artist.artixlinux.org/repos/$repo/os/$arch
Server = https://mirror.theanonymouse.xyz/artix-linux/$repo/os/$arch
Server = https://mirror1.artixlinux.org/repos/$repo/os/$arch
Server = https://eu-mirror.artixlinux.org/repos/$repo/os/$arch

## North America
Server = https://artix.wheaton.edu/repos/$repo/os/$arch
Server = https://mirror.clarkson.edu/artix-linux/repos/$repo/os/$arch
Server = https://mirrors.rit.edu/artixlinux/$repo/os/$arch
Server = https://mirrors.ocf.berkeley.edu/artix-linux/$repo/os/$arch
```

```

Server = https://mirror.csclub.uwaterloo.ca/artixlinux/$repo/os/$arch
Server = http://www.nylxs.com/mirror/repos/$repo/os/$arch
Server = https://mirrors.nettek.us/artix-linux/$repo/os/$arch
Server = https://us-mirror.artixlinux.org/$repo/os/$arch

## South America
Server = https://mirror1.cl.netactuate.com/artix/repos/$repo/os/$arch

## Asia
Server = https://mirrors.tuna.tsinghua.edu.cn/artixlinux/$repo/os/$arch
Server = https://mirrors.cloud.tencent.com/artixlinux/$repo/os/$arch
Server = https://mirror.funami.tech/artix/$repo/os/$arch
Server = https://mirrors.aliyun.com/artixlinux/$repo/os/$arch
Server = https://mirror.nju.edu.cn/artixlinux/$repo/os/$arch

## Oceania
Server = https://mirror.aarnet.edu.au/pub/artix/$repo/os/$arch

```

Invalid or corrupted packages (PGP signature)

If pacman warns you about invalid or corrupted packages, it may be due to obsolete PGP keys or Arch-signed packages in the repos. Make sure the Artix repos are above the Arch ones and:

1. Reinstall keyrings including the latest keys:

```
pacman -Sy archlinux-keyring artix-keyring
```

If you can't install the artix-keyring because of signature errors, perform step 2 and repeat 1, otherwise proceed to step 3.

2. Remove old and possibly expired, revoked or invalid keys by issuing this command:

```
rm -r /etc/pacman.d/gnupg
```

3. Initialize the pacman keyring:

```
pacman-key --init
```

4. Load the signature keys:

```
pacman-key --populate archlinux artix
```

5. Clear out the software packages downloaded during the aborted installation:

```
pacman -Scc
pacman -Syyu
```

6. In a pinch, install the package with the -U pacman switch:

```
pacman -U /var/cache/pacman/pkg/package-1.3.9-1.x86_64.pkg.tar.xz
```

Can't play games, run Steam etc!

You must enable `[lib32]` from Artix and `[multilib]` from Arch in `/etc/pacman.conf` and install relevant packages for 32bit executables. Make sure `[lib32]` is above `[multilib]` (as a matter of fact **all** Artix repos must be above

Arch's).

```
[lib32]
Include = /etc/pacman.d/mirrorlist

[multilib]
Include = /etc/pacman.d/mirrorlist-arch
```

Warning: this GPT partition label contains no BIOS Boot Partition; embedding won't be possible.

Install parted and execute:

```
parted -s /dev/sdx set 1 bios_grub on
```

KDE/Plasma won't start, saying something bad about dbus!

See next section.

I'm having dbus-related problems and I keep seeing messages about `/etc/machine-id`

This file originated from dbus development and was adopted by systemd as a universally unique machine identifier. Ergo, it is a useless (for the end user) tag but apparently of some use to dbus because "*The important properties of the machine UUID are that 1) it remains unchanged until the next reboot and 2) it is different for any two running instances of the OS kernel. That is, if two processes see the same UUID, they should also see the same shared memory, UNIX domain sockets, local X displays, localhost.localdomain resolution, process IDs, and so forth.*" Also, "*The simple configuration file format of /etc/machine-id originates in the /var/lib/dbus/machine-id file introduced by D-Bus. In fact, this latter file might be a symlink to /etc/machine-id.*" and *This ID uniquely identifies the host. It should be considered "confidential", and must not be exposed in untrusted environments, in particular on the network.* Privacy-conscious people *might* want to regenerate their machine-ids frequently; a new ID can be generated with

```
dbus-uuidgen >| /etc/machine-id
```

or

```
dbus-uuidgen >| /var/lib/dbus/machine-id
```

You may want to symlink one to another (recommended) or choose to have two different machine IDs (advanced).

Note: Some non-privacy respecting programs might depend on machine-id being accessible (ie. whitelisted when executed from firejail) and not changing on a regular basis. Viber is one such program.

Btrfs can't boot from RAID

In some setups, Btrfs can't boot if the root filesystem is on RAID subvolumes, despite adding btrfs to

`/etc/mkinitcpio.conf` hooks array (and re-creating a new initramfs) or using

`rootflags=device=/dev/sda2,device=/dev/sdb2` as a workaround in the kernel command line. The

solution is to instruct the btrfs hook create the node manually; edit `/usr/lib/initcpio/hooks/btrfs` as follows:

```
run_hook() {
    mknod /dev/btrfs-control c 10 234
    btrfs device scan
}
```

and re-create the initramfs (`mkinitcpio -P`).

Service file not present

The init scripts of daemons (also known as 'services') are packaged separately. With very few exceptions, the naming convention is consistent across inits, e.g. for dnsmasq it's dnsmasq-openrc, dnsmasq-runit and dnsmasq-s6. Installing the service package will also pull and install the daemon package too. Example for OpenRC:

```
pacman -S dnsmasq-openrc
rc-update add dnsmasq default
rc-service dnsmasq start
```

My file manager / application cannot perform elevated privileges tasks

Make sure your desktop session is started with `dbus-launch` in `~/.xinitrc`

When I switch theme in Plasma/MATE/XFCE/AnyDEorWM the colours are broken!

All Artix ISOs, except base, come slightly preconfigured with a dark theme. To force uniformity across Qt and Gtk, some tricks had to be performed, namely:

- Creating a theme that has support for all major toolkits, i.e. Qt, Gtk2 and Gtk3. In our case, the dark variant of Vertex was modified into Artix-dark.
- Choosing a common style, icon and colour theme.
- Instructing (or forcing) the active toolkit to use a theme engine that translates one toolkit into another. The chosen solution was to make Qt follow Gtk and this was achieved through qt5-styleplugins and the `QT_*` environment variables defined in `/etc/environment`.

The overall look of the minimal desktop ISOs is controlled by the following packages, listed alphabetically:

```
artix-backgrounds
artix-dark-theme
artix-desktop-presets
artix-grub-theme
artix-gtk-presets
artix-icons
artix-qt-presets
```

The artix-desktop-presets package contains the common settings which instruct a desktop environment (DE) to use the dark theme. Additional, more toolkit-specific settings are contained in the the artix-{gtk,qt}-presets packages. However, not all applications respect the chosen theme and arbitrarily set the background and

foreground colours, usually white and black respectively. For those applications that are part of the ISO images, the `artix-gtk.qt`-presets packages also contain configuration files that control their appearance. Finally, `artix-community-presets` contain settings for a much larger collection of applications, namely the ones found in the community editions ISO images.

Notice: very few themes have complete support for Qt and Gtk2 and Gtk3, namely Breeze, Adwaita, Vertex and Artix-dark. Ergo, using an other theme will most probably result in inconsistent look across different toolkit applications.

Most of these settings are installed in `/etc/skel`, which means that they are copied over to the home directory of every created user *upon creation*. Installing the packages doesn't mean the settings are applied automatically; the configuration files must be copied from `etc/skel` to the home directory of each user (be careful not to overwrite existing files without a backup). It also means that removing the package doesn't delete the files from the home directories: **they have to be removed manually**, if so desired.

Using another theme is generally very easy: just select it in the appearance settings page of your preferred desktop environment. The selected theme will (usually) also change the style and colour theme to its own. If not, select it yourself. For Plasma, the settings are found under *Appearance -> Global Theme, Plasma Style, Application Style and Colors*.

Plasma and LXQt can also control the appearance of non-native toolkit applications.

- For Plasma: change the GTK2 and GTK3 themes in the *Application Style* tab to your desired theme, e.g. Breeze.
- For LXQt: these settings are found in the *Widget* tab of the *Appearance* module and in the *Openbox Settings* module of the *Configuration Center*. LXQt users will additionally need to disable the `QT_QPA_PLATFORMTHEME` variable wherever it is set, usually `/etc/xdg/lxqt/session.conf` and perhaps `~/.config/lxqt/session.conf`.

Our Gtk-based DEs use the `QT_QPA_PLATFORMTHEME` and `QT_STYLE_OVERRIDE` environment variables to control the appearance of Qt applications. Using an all-toolkit theme like Breeze or Artix-dark is recommended and no additional actions are needed to achieve visually appealing results. Otherwise, those variables may need to be disabled in `/etc/environment`. For some Qt applications that follow `~/.config/kdeglobals`, you may need to remove the lines containing 'artix-dark' (or delete it).

Last, but not least, some applications may partially or completely ignore the user's `~/.gtkrc-2.0` over the global `/usr/share/gtk-2.0/gtkrc`. The tell-tale of such cases is mixed-colour window widgets (i.e. from both *artix-dark* and the selected theme). Should you encounter this, just rename `/usr/share/gtk-2.0/gtkrc` to `/usr/share/gtk-2.0/gtkrc.bak` and retry. A logout may be necessary.

More information, totally applicable in Artix, can be found on the [related Arch Wiki page](#).

What about Qt6 applications?

This is harder. Until cross-toolkit themes with Qt6 support mature, you can install `qt6gtk2` either from [universe] or from the AUR and create aliases for your Qt6 applications in your account's `bashrc` or the system-wide one:

```
alias strawberry='QT_QPA_PLATFORMTHEME=qt5gtk2 strawberry'
```

Installing libelogind breaks dependency systemd-libs / systemd

This happens because a package on your system — usually from Arch Linux or from the AUR — lists `systemd` and/or `systemd-libs` as dependencies.

Since version 246.10-4, Artix's `elogind/libelogind` package no longer provides `systemd`. Therefore, to install/update these packages, you'll need to install `artix-archlinux-support`, which provides a dummy `systemd/systemd-libs`.

```
pacman -S artix-archlinux-support
```

Installing lib32-elogind breaks dependency 'lib32-systemd'

This happens because a package on your system — usually from Arch Linux or from the AUR — lists `lib32-systemd` as a dependency.

Since version 246.10-2, Artix's `lib32-elogind` package no longer provides `libsystemd`. Therefore, to install/update these packages, you'll need to install `lib32-artix-archlinux-support`, which provides a dummy `lib32-systemd`.

```
pacman -S lib32-artix-archlinux-support
```

Steam does not remap non-Xbox controllers to the Xbox layout

Create the file `/etc/modules-load.d/uinput` with the following text inside:

```
uinput
```

mDNS service(s) cannot be found; a service cannot advertise itself via mDNS

Install the Avahi package:

```
$ sudo pacman -S avahi avahi-init
```

And add `avahi-daemon` to the list of startup services.

KDE Plasma does not automatically refresh the application list

Trigger a manual refresh:

```
$ kbuildsyscoas
```

Applications won't open while wireless connection is

active

Edit `/etc/NetworkManager/NetworkManager.conf` by adding/changing:

```
[main]
plugins=keyfile
hostname-mode=none
```

I can't run KMail properly, it nags about Akonadi, which nags about MySQL/MariaDB/database

See next section

MariaDB won't start on a fresh installation

It's by design. You have to initialize the system tables yourself and read the post-installation notes.

```
sudo mariadb-install-db --user=mysql --basedir=/usr --datadir=/var/lib/mysql
```

Now you can enable and start the service.

This is the year of the Linux desktop and you still don't provide a GUI package manager!

But of course we do. The community editions, which you should be using if you don't like reading documentation, have one. If you chose anything less complete than those, you obviously didn't pay any attention at all at our [download page](#) descriptions of the installation images or at [the very first news page of our main site](#). Both *pamac* (Gtk) and *octopi* (Qt) are available from the [\[universe\]](#) repository.